



JOB DESCRIPTION: Deputy Chair
DATE: September 2006

ICSTIS is now seeking to appoint a Deputy Chair to promote the highest standards of corporate governance and replace the current incumbent who is due to retire at the end of the year. The successful candidate will be part of a team that will take this organisation through a period of significant development in line with the growth of new technologies and increasing economic and social significance of premium rate services.

Job description

- Support, and deputise for, the Chair and undertake some of the leadership tasks on his behalf.
- Chair the Audit and Corporate Governance Committee, providing guidance and advice to the Committee on the financial situation and management of the body.
- Following rapid growth in the premium rate industry, advise the body on the adoption of new systems to meet future needs.
- Serve on the Finance, Budget and Performance Monitoring Committee.
- Candidates will have a strong track record in senior financial roles in either the public or the commercial sectors.
- Previous experience of working in a regulatory environment would be of great advantage.
- Personal qualities should include integrity, sound judgement and the necessary interpersonal and leadership skills to work within this strongly collegiate and aspirational team.

Tenure is for a term of three years, potentially renewable for a further three. The successful candidate will be expected to devote on average three days per month to ICSTIS.

COMPANY PROFILE

We are an independent consumer protection body, 'not for profit' company, regulating premium rate charged services across all communications platforms i.e. the Internet, fixed and mobile telephony and interactive television. We publish a Code of Practice with which approved service providers need to conform. Our key concerns are to consistently build upon key stakeholder confidence in our services both now and for the future and that we move fast to ensure this confidence is well placed, expanding our independent consumer protection to related markets.

**As The Regulator for Premium Rate Services, our VISION is
that anyone can use these services with absolute confidence.**

We deal with hundreds of thousands of public enquiries each year offering telephony, web-based and mail correspondence options. We are likely to investigate 50,000-100,000 complaints annually and have the power to bar services and impose fines. We have a responsibility to prevent harm through information and education initiatives, particularly those in vulnerable groups, as well as deal with wrongdoing. Our work has a high media and political profile.

For further information on us, please look at our website www.icstis.org.uk

We are a collegiate organisation of approximately 60 staff and growing. Our concern for the welfare of consumers, in what is a fast paced and challenging sector of the telecommunications industry, extends to the concern for the welfare of its staff. Yet at the same time, we are going through a period of significant change, with our presence increasingly being felt in media circles with increasing pressure to rise to the demands of consumers, government, industry, media and related bodies. This results in us seeking out educated and skilled individuals that reflect the ethical values and flexible change-orientated behaviours expected of all those working at ICSTIS.